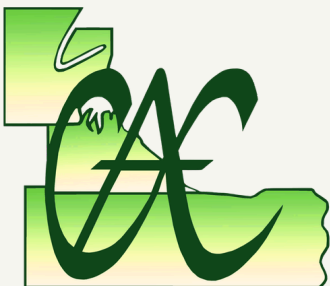


IMPACT REPORT 2025



Community Action Council of Lewis, Mason
& Thurston Counties

A WORD FROM OUR EXECUTIVE DIRECTOR

This past year has asked more of us, as an organization and as a community. As we share our 2025 Impact Report, we do so with a deep appreciation for both what we've accomplished and what it has taken to get here.

The work reflected in this report has not come without challenge. Needs across our region continue to grow in both scale and complexity, requiring difficult decisions and sustained focus. Through it all, we've remained grounded in our purpose, continuing to show up for the individuals and families who rely on us every day.

In 2025, we expanded both our reach and impact. More than 38,000 community members accessed services, millions of dollars were distributed to keep households warm and housed, and thousands of support services helped stabilize families. These numbers matter, but they represent something deeper: stronger connections, increased access, and a community moving forward together.

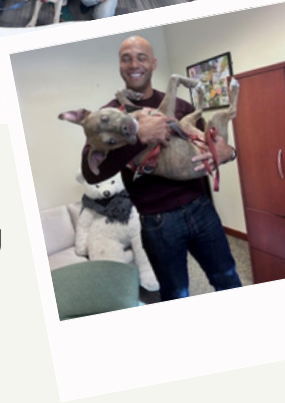
This year has also been about building toward something more durable. We're shifting from responding to immediate needs to helping design systems that are community-rooted, coordinated, and built to last. From the continued evolution of our Monarch program to the strength of our partnerships and our integrated service model, we're working to ensure support is accessible in the ways our communities actually need.

This is especially important in the rural communities we serve, where access is limited and the margin for error is small. We see both an opportunity and a responsibility to help demonstrate what effective, community-centered systems can look like in these spaces.

Internally, we've continued to strengthen our foundation by building alignment, investing in leadership, and reinforcing a culture rooted in trust, accountability, and shared ownership.

As we look ahead, we're clear about what we are building. Not just services, but a model for lasting, community-driven change. I'm grateful to our staff, partners, and community members who continue to move this work forward together.

Justin DeFour
Executive Director



OUR VALUES

Creativity: We are committed to curiosity and cultivating an organizational culture that creates room for and nurtures creativity in how we do our work, how we meet the needs of the communities we serve and how we support each individual we work with.

Disruption: We recognize that to embody being anti-poverty and anti-racist in the communities we serve, we must disrupt practices that have created harm to individuals, organizations, and communities to begin the healing process.

Kindness: We meet people where they are, listen to their needs, believe their lived experiences, are committed ourselves to seeing the whole person as we walk with them on their journeys.

Inclusion: We believe that all people deserve to feel deeply rooted belonging and we center our teams and clients in every decision we make.

Stewardship: We understand that what we do today creates the foundation for tomorrow. We lead with transparency and an eye to the future to promote a better, more equitable landscape for all.

Joy: We create spaces where joy can thrive, where full belly laughs are heard, and where people feel hopeful for tomorrow.

OUR MISSION

At Community Action Council of Lewis, Mason, and Thurston Counties, we are dedicated to people's right to thrive and define their own potential. We disrupt white supremacy culture and advocate for all members of our community to flourish.

VISION

BY BREAKING DOWN BARRIERS AND LEADING WITH KINDNESS, EMPATHY, AND JOY, WE ARE BUILDING A FUTURE ROOTED IN EQUITY, COMPASSION, AND SHARED STRENGTH; CENTERED ON THE VOICES AND NEEDS OF OUR COMMUNITY.

Our Services

All supported by I&R



Health

We work to reduce the incidence and impact of child abuse by providing a coordinated, multidisciplinary response to victims of child abuse and their families; supporting the work of child advocacy centers in Lewis, Mason and Thurston Counties.



Housing

We focus on meeting the housing needs of low-income households to keep people safe and housed; providing assistance via Foundational Community Supports, Housing and Essential Needs, and Affordable Housing.



Energy

We strive to lessen the financial impact of colder months, using Energy Assistance to help everyone have a warmer, more comfortable home.



Weatherization

We make homes more energy efficient, comfortable, and safe by installing insulation and air sealing measures. We also address health and safety concerns like indoor air quality and fire hazards and help retain affordable housing stock in the community.

Our core programs—Health, Housing, Energy, and Weatherization—are supported by our Information & Referral (I&R) program, which plays a vital role in ensuring individuals can access the services they need. I&R fosters collaboration both within our organization and with community partners, creating a network of support.

We recognize that no single entity can meet every need alone, and attempts to do so without collaboration can lead to gaps in service—ultimately harming the community. That’s why our I&R program is dedicated to connecting individuals to the right resources, ensuring they receive comprehensive support.

2025 IN REVIEW

A Year of Growth, Collaboration, and Expanded Impact

98% of clients reported they knew how to connect with services in the future

99% of clients reported feeling better able to handle their situation

99% of clients reported they were able to access the services they needed

38,239

Community members accessed CAC services

635

Individuals supported by Monarch's Child Advocacy Center

\$15.87

Million dollars distributed for energy assistance, helping households stay warm & housed

90 HOMES
+ 270 UNITS

Homes weatherized improving health, safety, and reducing energy bills

2,906

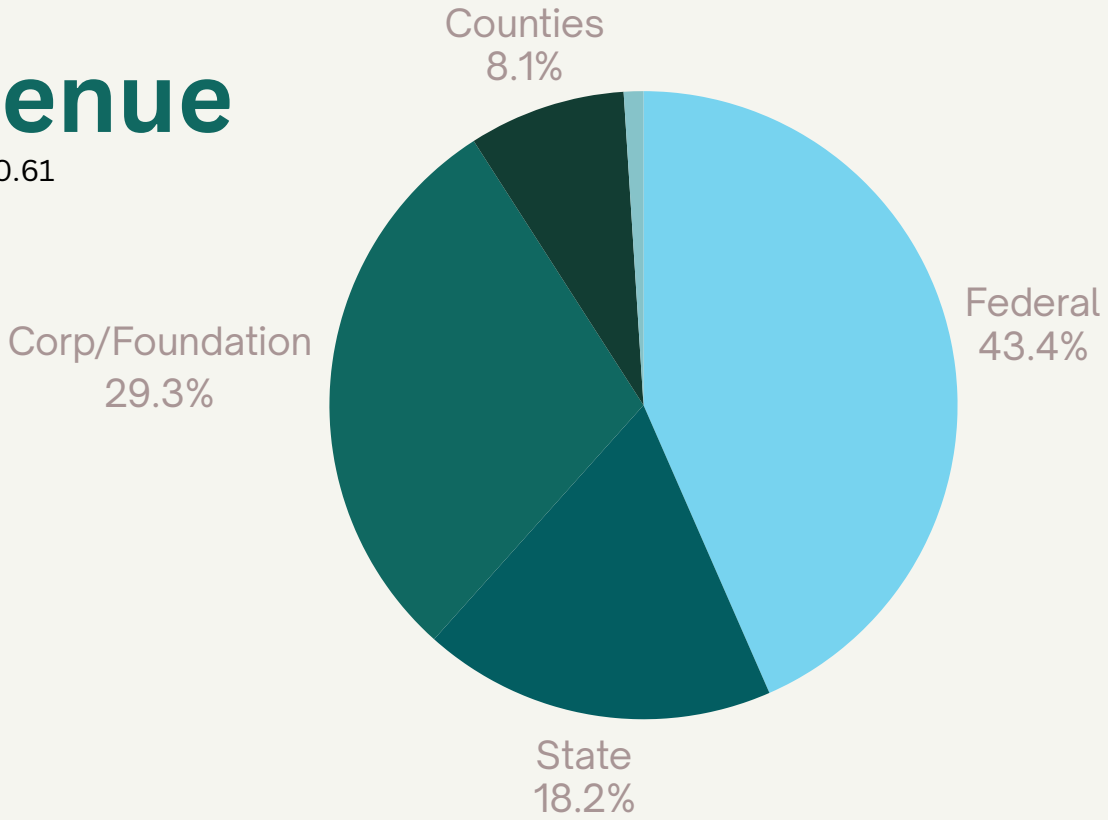
Foundational Community Support services provided to stabilize housing and improve long-term security.



2025

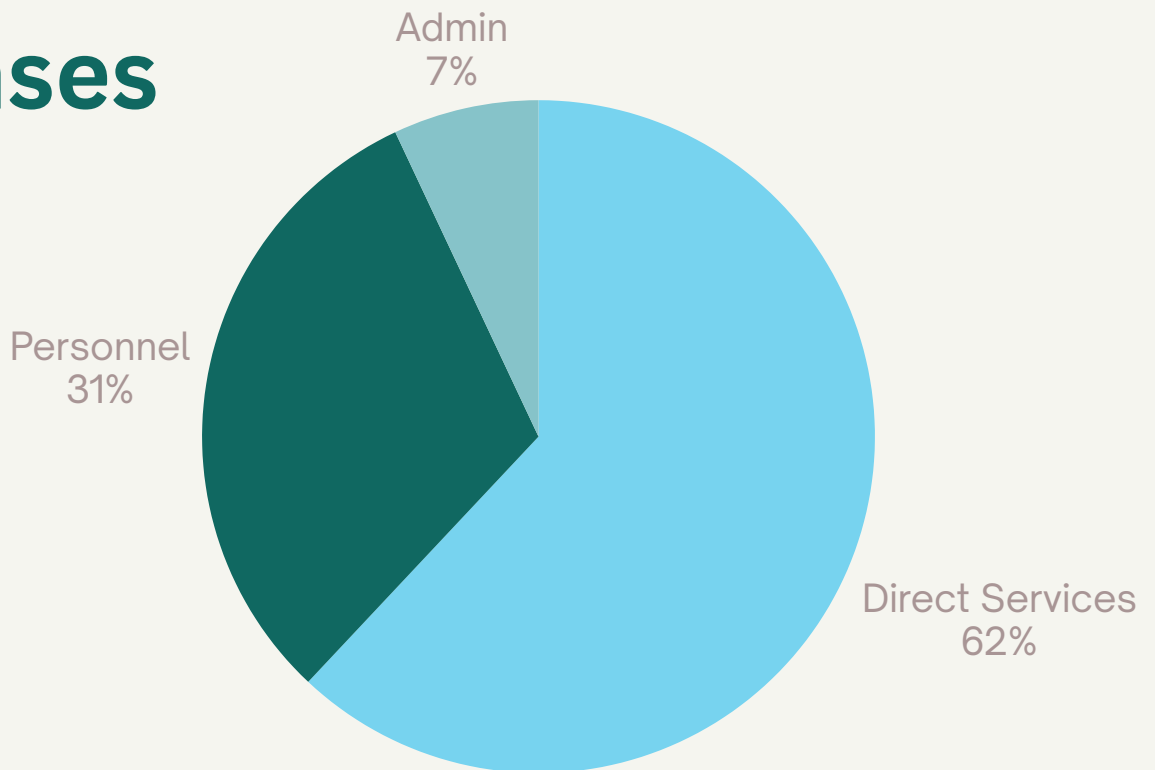
Revenue

19,706,910.61



Expenses

19,333,406.88



*unaudited financials

ACKNOWLEDGEMENTS

Lasting, sustainable change happens when we unite with a shared purpose. As our agency embarks on this new chapter, we reflect on our progress with deep gratitude for the 70 partner organizations and hundreds of dedicated community members who have invested their time, resources, and expertise in our collective mission.

Your commitment to equity, advocacy, and community-driven solutions has strengthened our ability to do our work. Through direct service, financial support, and collaboration, you are helping fuel the transformation of our agency and the communities we serve.

Together, we are not just responding to immediate needs—we are reshaping systems, reimagining possibilities, and building a future where every individual and family has the opportunity to thrive.

WE THANK YOU FOR YOUR CONTINUED SUPPORT IN OUR PROGRAMS

OUR BOARD OF DIRECTORS

The work of the Community Action Council is supported by a volunteer Board of Directors, as a Community Action Program, we strive to maintain a tripartite board- which reflects the communities we operate in and support. In 2024, our board grew, welcoming new members to help guide CACLMT's work.

Public Sector

Michelle Gipson
Jasmine Vasavada

Private Sector

Jeanne McShane
Steven Robinson

Representative Sector

dr.sarahlloyd
Meghan Sullivan



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