COMMUNITY ACTION COUNCIL OF LEWIS, MASON, AND THURSTON COUNTIES, MOBILE PRIVACY POLICY

Most Recent Update: February 12, 2025

This Privacy Policy explains how the Community Action Council of Lewis, Mason, and Thurston Counties (CACLMT) collects, uses, and discloses personal information of its clients, prospective clients, and visitors to its website at <a href="https://www.caclmt.org">www.caclmt.org</a>.

## **COLLECTION OF PERSONAL INFORMATION**

<u>Information collected directly from you</u>: We may collect personal information directly from you, for example through a web form, a text message, or during an online or in-person appointment or event. The personal information we collect directly from you may include first and last name, address, email address, phone number, and additional information you supply.

Information collected from your device: Our website may use tracking technologies such as cookies, web beacons, pixels, and other similar technologies to automatically collect certain information from your device, including for example your IP address, browser and operating system information, geographic location, referring website address, and other information about how you interact with the website. Our website may also use cookies to personalize your experience. You may disable cookies in your web browser however parts of our website may not function properly. More information about blocking and deleting cookies is available at <a href="http://www.allaboutcookies.org">http://www.allaboutcookies.org</a>.

No mobile opt-in data will be shared with third parties or affiliates.

#### **USE OF PERSONAL INFORMATION**

We use information collected directly from you to provide you with our services, client service and support, and other relevant information. We may also use this information to recommend additional services or community events to you. This may come by email and text message subject to your consent.

# **DISCLOSURE OF PERSONAL INFORMATION**

We may use third-party service providers to assist us with providing our services and events to you and we may share your information with such third parties for these limited purposes.

We use Constant Contact for our email and text message communications. For more information about how we may use your information with Constant Contact and the information that may be collected through our email campaigns, see Constant Contact's Customer Data Notice available at <a href="https://www.constantcontact.com/legal/customer-contact-data-notice">https://www.constantcontact.com/legal/customer-contact-data-notice</a>.

We use IES to help us understand how visitors interact with our website. IES uses and processes your information in accordance with its privacy policy which is available at <a href="https://www.iescentral.com/privacy-policy/">https://www.iescentral.com/privacy-policy/</a>.

We may also share your personal information if necessary to comply with applicable laws and regulations, to respond to a subpoena, search warrant or other lawful request for information we receive, or to otherwise protect our rights.

### **EMAIL AND TEXT MESSAGE COMMUNICATIONS**

If you wish to unsubscribe from our email campaigns for community events, please click on the Unsubscribe link at the bottom of any advertising email sent from us.

If you wish to stop receiving text messages from us, reply STOP, QUIT, CANCEL, OPT-OUT, or UNSUBSCRIBE to any text message sent from us. For more information, see our Mobile Messaging Terms and Conditions available at <a href="https://www.avaya.com/en/privacy/policy/">https://www.avaya.com/en/privacy/policy/</a>.

#### YOUR PRIVACY RIGHTS

You have the right to request access to the personal information we hold about you, to port it to a new service, or to request that your personal information be corrected or deleted. This includes the right to receive a copy of your file. To exercise any of these rights, please contact us at <a href="mailto:info@caclmt.org">info@caclmt.org</a>.

#### **CHANGES TO THE PRIVACY POLICY**

We may update this Privacy Policy at any time. Please review it frequently.

### **CONTACT INFORMATION**

If you have any questions about this policy or our privacy practices, please contact us at info@caclmt.org.