

## **To our valued community,**

We first want to thank you for your patience and share in your frustration at the situation which has left so many of our beloved clients, landlords, and partners in limbo. Thurston County's action in suspending our contract came without warning, without provocation and without consideration of the thousands of people who rely on the funding our organization provides. Please let us clearly say that while we take any allegation or concern about fraud seriously, our organization had no findings or discrepancies regarding fraud in our monitoring, and we are fully in compliance with federal and state policies. Our staff operate with outstanding ethics and practices fiscally, and in client care.

But none of that matters to those who are left wondering what's next for them, how they will get the money they need to keep paying rent. Because the County has suspended our contract we are unable to assist our clients, no matter how much we'd like to. The County has requested records on all former and current clients to begin transitioning to a different provider, however we have declined to turn over that information because of concerns about the County's handling of confidential client information. Until the County can make assurances our clients' information is protected, we cannot release it.

Please understand that through this all, our first thoughts are with our clients and the unfortunate position the County has put them in. We have every intention to continue to prioritize care for our clients and center confidentiality, but we are at the mercy of County leaders who must make the decision to put people in need ahead of their efforts to slander our organization.

In community,

CACLMT

Please contact Elisa at [Elisa.Sparkman@co.thurston.wa.us](mailto:Elisa.Sparkman@co.thurston.wa.us) or (360) 490-7648 with questions or requests for rental assistance.